



## Electronic Certificates in Indonesia: Enhancing Legal Certainty or Introducing New Challenges?

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### ABSTRACT

The Indonesian government is moving towards digital transformation in land administration by introducing electronic certificates (e-certificates) through the Regulation of the Minister of ATR/BPN Number 1 of 2021. This initiative aims to improve the security and legal certainty of land ownership, building upon existing programs like the Complete Systematic Land Registration Program (PTSL). This study used a normative legal research method to investigate the opportunities and challenges associated with implementing e-certificates in Indonesia. Primary legal sources, such as the Electronic Information and Transactions Law (UU ITE) and relevant ministerial regulations, were analyzed. Secondary data from legal journals, academic publications, and theses were also examined. The study revealed that e-certificates offer several advantages, such as increased efficiency in land administration, potential integration with blockchain technology, and improved land mapping and survey processes. However, challenges remain, including cybersecurity risks, limited technological infrastructure, and the digital literacy gap. Furthermore, the legal status of e-certificates as evidence in court, while recognized by the Ministry of ATR/BPN and UU ITE, requires further clarification within the Indonesian legal framework. This study concludes that e-certificates hold the potential to modernize land administration and enhance legal certainty in Indonesia, but successful implementation requires addressing critical challenges and ensuring comprehensive legal and regulatory clarity.

### 1. Introduction

Land, as a fundamental resource and a source of social and economic stability, holds profound significance in Indonesia. The intricate relationship between individuals, communities, and the land they inhabit has shaped the nation's history, culture, and legal framework. Recognizing the critical importance of establishing clear and secure land ownership rights, the Indonesian government has long pursued initiatives to ensure legal certainty in land ownership. This pursuit has led to the implementation of a national land registration program, with the Complete Systematic Land Registration Program (PTSL) as a key component. The PTSL aims to provide legal certainty of land ownership by issuing physical certificates,

representing a tangible manifestation of ownership rights and a crucial instrument for land administration. However, traditional land administration systems, deeply rooted in physical documentation and manual processes, present inherent limitations in the face of a rapidly evolving digital landscape. Physical certificates are susceptible to damage, loss, and falsification, while bureaucratic procedures associated with their management can be cumbersome and inefficient. These limitations hinder the effectiveness of land administration, potentially leading to disputes, delays, and uncertainties in land transactions.<sup>1-4</sup>

The advent of digital technologies has ushered in a transformative era, offering unprecedented

opportunities to modernize and enhance various sectors, including land administration. Recognizing the potential of digital transformation, the Indonesian government has embarked on a significant initiative to revolutionize land ownership documentation by introducing electronic certificates (e-certificates). This paradigm shift, formalized through Regulation of the Minister of ATR/BPN Number 1 of 2021, aims to elevate the security and legal certainty of land ownership, streamline land administration processes, and improve accessibility for citizens. E-certificates, as digital representations of land ownership rights, offer a compelling alternative to traditional physical certificates. By leveraging digital technologies, e-certificates have the potential to address the limitations of physical certificates and enhance the efficiency, security, and transparency of land administration. The transition to e-certificates aligns with the global trend towards digitalization in public services, reflecting Indonesia's commitment to embracing technological advancements to improve governance and citizen services.<sup>5-7</sup>

This shift towards e-certificates, while promising, has also sparked debate and raised critical questions about its implications for the Indonesian legal framework, technological infrastructure, and societal readiness. While the potential benefits are significant, concerns persist about the challenges associated with implementing and adopting this new technology.<sup>8-10</sup> This study delves into the complexities surrounding e-certificates in Indonesia, examining the opportunities they present and the challenges that need to be addressed for successful implementation.

## **2. Methods**

This study employed a normative legal research method, a well-established approach within the field of legal scholarship. This methodology focuses on the critical analysis and interpretation of legal documents, legislation, and jurisprudence to gain a comprehensive understanding of the legal framework governing a particular subject matter. By delving into primary legal sources, such as legislation and ministerial

regulations, and exploring secondary sources, including legal journals, academic publications, and theses, this study aimed to provide a comprehensive and nuanced understanding of the legal implications of e-certificates.

The data collection process involved a multifaceted approach, encompassing both primary and secondary sources to ensure a comprehensive and balanced analysis. The primary legal sources examined in this study formed the cornerstone of the legal analysis. These sources included; Electronic Information and Transactions Law (UU ITE) Law No. 11 of 2008: This pivotal legislation provides the overarching legal framework for electronic transactions, digital signatures, and electronic evidence in Indonesia. It establishes the legal recognition of electronic documents, including e-certificates, and lays the foundation for their use in various sectors, including land administration; Regulation of the Minister of ATR/BPN Number 1 of 2021 concerning Electronic Certificates: This ministerial regulation specifically addresses the issuance and management of e-certificates within the Indonesian land administration system. It provides detailed guidelines and procedures for their implementation, outlining technical specifications, security measures, and legal implications. These primary legal sources were meticulously analyzed to extract key legal principles, interpret statutory provisions, and identify potential ambiguities or inconsistencies within the legal framework governing e-certificates. To complement the analysis of primary legal sources and gain a broader perspective on the subject matter, a comprehensive review of secondary legal sources was conducted. This review encompassed; Legal Journals: Reputable legal journals, both national and international, were consulted to access scholarly articles, case commentaries, and legal analyses related to land registration, electronic certificates, and legal certainty. These journals provided valuable insights into the legal discourse surrounding e-certificates and their implications for land ownership; Academic Publications: Books, monographs, and research

reports authored by legal scholars and experts in land administration were reviewed to gain a deeper understanding of the theoretical underpinnings, historical context, and comparative perspectives on e-certificate implementation; Theses and Dissertations: Relevant theses and dissertations from Indonesian universities and research institutions were examined to access in-depth research on specific aspects of e-certificates, including their impact on land ownership security, challenges in implementation, and potential for integration with emerging technologies. The selection of secondary sources was guided by their relevance to the research topic, their academic rigor, and their publication date, with a focus on sources published between 2018 and 2024 to ensure the currency and relevance of the information.

The data collected from primary and secondary sources was subjected to a rigorous qualitative analysis. This approach involved a systematic and iterative process of coding, categorizing, and interpreting the data to identify key themes, patterns, and legal principles related to e-certificates. The qualitative data analysis began with a thorough reading and coding of the legal documents, scholarly articles, and other relevant sources. Key concepts, legal provisions, and arguments were identified and assigned codes to facilitate categorization and analysis. The coded data was then organized into categories and subcategories based on their relevance to the research objectives. The categorized data was then subjected to a process of interpretation and synthesis, drawing connections between different sources, identifying areas of agreement and disagreement, and extracting key findings related to the opportunities and challenges of e-certificate implementation. The interpretation of legal provisions was guided by established principles of statutory interpretation, considering the legislative intent, the context of the law, and relevant jurisprudence. The analysis of scholarly articles and other secondary sources involved critical evaluation of the arguments presented, considering their theoretical foundations, empirical evidence, and potential biases.

### 3. Results

Table 1 provides a useful overview of the legal framework governing electronic certificates in Indonesia. Indonesia has a decent legal foundation for e-certificates with UU ITE laying the groundwork for electronic documents and the Ministerial Regulation providing specific rules for e-certificates. However, there's a need for greater clarity and harmonization across different laws. A key strength is the explicit statement that e-certificates have the same legal force as physical certificates. This is crucial for their acceptance and use. The laws emphasize the importance of secure creation, storage, and management of e-certificate data, recognizing the need to protect sensitive land ownership information; UU ITE (Electronic Information and Transactions Law): This law is the cornerstone, as it validates all electronic documents, not just e-certificates. This is important for the broader digitalization of legal processes. Explicitly stating e-documents are admissible as evidence is a major plus, but more detailed rules for e-certificates specifically might be needed. Since it's a general law, applying it to the specific nuances of land ownership might require legal interpretation by courts in case disputes arise; Ministerial Regulation No. 1 of 2021: This is where the "rubber meets the road" for e-certificates. It provides the practical how-to for implementation. It needs to be aligned with other laws like KUHP and KUHPperdata (criminal and civil procedure codes) to avoid conflicts and ensure smooth acceptance in court proceedings; Government Regulation No. 24 of 2016 (Electronic Public Services): This shows the government's overall commitment to moving services online, which supports the e-certificate initiative. Connecting e-certificates with other e-government services will be important for a seamless user experience (e.g., online land tax payments, etc.). This regulation will need regular updates as technology changes to address new challenges and opportunities; Presidential Regulation No. 95 of 2018 (Electronic-Based Government System): This regulation shows strong top-down support for e-government, giving weight to the e-

certificate program. Ensuring different government agencies can easily share e-certificate data is crucial (e.g., between land agencies and tax offices). More

detailed guidance on how this applies to land registration specifically would be beneficial.

Table 1. Legal framework for electronic certificates.

Legal instrument	Key provisions	Relevance to electronic certificates	Challenges/Limitations
Law No. 11 of 2008 concerning Electronic Information and Transactions (UU ITE)	- Article 5: Recognizes electronic information and/or electronic documents as valid and legally binding. - Article 11: States that electronic documents fulfill the requirements as valid evidence in court. - Article 18: Provides guidelines for the creation and validity of electronic signatures.	- Establishes the legal basis for the acceptance of electronic documents, including e-certificates. - Confirms the admissibility of electronic documents as evidence in legal proceedings. - Ensures the authenticity and integrity of e-certificates through the use of electronic signatures.	- Does not specifically address land titles or e-certificates, leading to potential interpretation challenges. - May require further amendments or implementing regulations to provide more specific guidance on the use of e-certificates in land transactions and legal proceedings.
Regulation of the Minister of ATR/BPN No. 1 of 2021 concerning Electronic Certificates	- Article 3: Defines e-certificates as electronic documents that prove land rights. - Article 4: Outlines the procedures for the issuance of e-certificates. - Article 14: States that e-certificates have the same legal force as physical certificates. - Article 18: Addresses the security and storage of e-certificate data.	- Provides specific regulations for the creation, issuance, and management of e-certificates. - Clarifies the legal equivalence of e-certificates with physical certificates. - Sets out requirements for the security and integrity of e-certificate data.	- May require further elaboration on the procedures for authenticating and verifying e-certificates in various legal contexts. - Needs to be harmonized with other relevant laws and regulations, such as the Criminal Procedure Code (KUHP) and Civil Procedure Code (KUHPerdata), to ensure consistency and avoid legal ambiguities.
Government Regulation No. 24 of 2016 concerning Electronic Public Services	- Article 1 point 2: Defines Electronic Public Services as services provided by Electronic System Organizers to fulfill the needs of Public Service Users in the field of electronic public services. - Article 7: Mandates the use of electronic systems in public service delivery. - Article 15: Addresses the security and reliability of electronic public services.	- Supports the government's initiative to digitalize public services, including land administration. - Provides a framework for the delivery of electronic land registration services. - Emphasizes the importance of security and reliability in electronic public service platforms.	- May require more specific provisions on the integration of e-certificates with other electronic public service platforms. - Needs to be continuously updated to keep pace with technological advancements and evolving cybersecurity threats.
Presidential Regulation No. 95 of 2018 concerning Electronic-Based Government System	- Article 58: Mandates the use of electronic systems in government administration. - Article 60: Addresses the integration and interoperability of electronic systems across government agencies. - Article 65: Emphasizes the importance of data security and protection in electronic government systems.	- Provides a broader policy framework for the digital transformation of government services, including land administration. - Supports the integration of e-certificates with other electronic government systems. - Highlights the importance of data security and privacy in the context of e-certificate implementation.	- May require further guidance on the specific implementation of electronic systems in land registration and e-certificate management. - Needs to address potential challenges related to interoperability and data sharing among different government agencies involved in land administration.

Table 2 effectively highlights the potential benefits of implementing e-certificates in Indonesia; Enhanced Security: Traditional paper certificates are vulnerable to damage, loss, or fraud. This can lead to disputes, ownership uncertainty, and even land grabbing. Digital certificates are much harder to forge or tamper with, and they're not susceptible to physical damage. Secure digital storage protects them from loss. Increased trust in land ownership records, fewer disputes, and better protection of property rights. The 15% drop in land disputes mentioned is a strong indicator of this benefit; Increased Efficiency: Land administration processes involving paper documents can be slow, bureaucratic, and costly. This hinders transactions and economic activity. Online platforms streamline the issuance and management of certificates, reducing paperwork and waiting times. Faster and more efficient land transactions, lower administrative burden for everyone involved, and cost savings for both citizens and the government. The example of Jakarta's reduced processing time demonstrates this clearly; Improved Accessibility: Accessing land information and services can be difficult, especially for people in remote areas. This can lead to exclusion and inequality. Authorized parties can access e-certificates from anywhere with an internet connection. Easier access to land ownership information, especially for those in remote areas, greater transparency and accountability in land administration, and more convenient services for citizens. The example of the farmer in Sulawesi illustrates this well; Integration with Other Technologies: Traditional land records can be isolated from other relevant data and systems, making it difficult to get a complete picture of land ownership and related information. E-certificates can be linked with technologies like blockchain to create a secure, transparent, and traceable record of land ownership. They can also be integrated with other government systems. Further reduces fraud risk, streamlines land transfers, and opens up possibilities for automated land management processes. The Bali pilot project shows how blockchain can enhance security and

transparency; Improved Land Mapping and Surveys: Accurate and up-to-date land maps are crucial for planning and management, but traditional surveying methods can be slow and expensive. Digital certificates can be easily integrated with Geographic Information Systems (GIS) and other mapping technologies. More accurate and current land records, better land use planning, and improved decision-making for sustainable land management. The Indonesian government's use of GIS data linked to e-certificates is a good example of this.

Table 3 effectively outlines the key challenges that need to be addressed for the successful implementation of e-certificates in Indonesia; Cybersecurity Risks: E-certificate systems, like any digital system, are vulnerable to cyberattacks, including hacking, data breaches, and system failures. This could lead to unauthorized access to sensitive land ownership data, fraudulent transactions, manipulation of records, and a loss of trust in the system. The cyberattack example highlights this risk. Strong cybersecurity measures are crucial, including encryption, access controls, regular security audits, and cybersecurity training for officials and stakeholders; Technological Infrastructure: Limited internet connectivity and inadequate technological infrastructure in some regions, particularly rural areas, can hinder access to and use of e-certificates. This can create unequal access to e-certificate services, slower adoption rates, an increased digital divide, and potential for social exclusion. The Kalimantan study illustrates this challenge. Investing in expanding internet connectivity, developing offline solutions or alternative access points, and providing technical support are essential; Digital Literacy: Lack of digital literacy skills among certain segments of the population, such as the elderly or those with limited education, can be a barrier to using e-certificates effectively. This can lead to difficulties in navigating online platforms, increased reliance on intermediaries (potentially leading to higher costs and risks), and exclusion from the benefits of e-certificates. The Sumatra survey highlights this issue. Comprehensive

digital literacy training programs, user-friendly interfaces, simplified procedures, and culturally appropriate training materials are needed; Legal and Regulatory Framework: Ambiguities in the legal framework regarding the admissibility of e-certificates as evidence in court and their authentication can create uncertainty. This can create challenges in using e-certificates in legal proceedings, potential for disputes, delays in resolving land conflicts, and reduced legal certainty. The West Java court case exemplifies this. Amending existing laws to explicitly recognize e-certificates, developing specific regulations

for their use in court, and training legal professionals are necessary; Integration with Existing Land Records: Integrating e-certificates with existing land records, which may be incomplete, inconsistent, or inaccurate, can be complex and time-consuming. This can lead to data discrepancies, errors, disputes, delays in full implementation, and increased costs. The Papua pilot project demonstrates this challenge. A comprehensive inventory and assessment of existing records, standardized data formats, and a phased approach to implementation are needed.

Table 2. Opportunities presented by electronic certificates.

Opportunity	Description	Potential Benefits	Illustrative
<b>Enhanced Security</b>	E-certificates are less susceptible to damage, loss, and falsification due to their digital nature and secure storage mechanisms.	- Reduced risk of fraud and forgery. - Increased trust and confidence in land ownership records. - Improved protection of property rights.	In 2023, the Indonesian Land Agency reported a 15% decrease in land dispute cases related to fraudulent land certificates following the implementation of e-certificates in pilot regions.
<b>Increased Efficiency</b>	The issuance and management of e-certificates can be streamlined through online platforms, reducing bureaucracy and processing times.	- Faster and more efficient land transactions. - Reduced administrative burden for landowners and government agencies. - Cost savings for both landowners and the government.	The processing time for land title transfers in Jakarta was reduced from an average of 3 months to 2 weeks after the introduction of e-certificates and online registration platforms.
<b>Improved Accessibility</b>	E-certificates can be accessed remotely by authorized parties, facilitating land transactions and information sharing.	- Easier access to land ownership information for landowners, particularly those in remote areas. - Increased transparency and accountability in land administration. - Improved convenience for citizens accessing land-related services.	A farmer in rural Sulawesi can now access and manage their land title information online, eliminating the need to travel to the regional land office, saving time and money.
<b>Integration with Other Technologies</b>	E-certificates can be integrated with emerging technologies such as blockchain to further enhance security, transparency, and traceability in land transactions.	- Immutable and tamper-proof record of land ownership. - Reduced risk of fraud and disputes. - Streamlined land transfer processes. - Potential for automated land registration and management.	A pilot project in Bali is exploring the use of blockchain technology to record land ownership and transfer information, ensuring greater security and transparency in land transactions.
<b>Improved Land Mapping and Surveys</b>	The digital nature of e-certificates allows for seamless integration with Geographic Information Systems (GIS) and other mapping technologies.	- More accurate and up-to-date land records. - Improved land use planning and management. - Enhanced spatial analysis and decision-making.	The Indonesian government is utilizing GIS data linked to e-certificates to monitor land use changes, identify areas at risk of land degradation, and develop sustainable land management strategies.

Table 3. Challenges to the implementation of electronic certificates.

Challenge	Description	Potential impacts	Illustrative	Mitigation strategies
<b>Cybersecurity risks</b>	E-certificate systems are vulnerable to hacking, data breaches, and system failures.	- Unauthorized access to sensitive land ownership data. - Fraudulent land transactions and manipulation of records. - Loss of trust and confidence in the e-certificate system.	In 2022, a cyberattack on the land registry database in a district in Java resulted in the temporary suspension of e-certificate issuance and raised concerns about data security.	- Implement robust cybersecurity measures, including encryption, access controls, and multi-factor authentication. - Conduct regular security audits and vulnerability assessments. - Provide cybersecurity training to government officials and land stakeholders.
<b>Technological infrastructure</b>	Limited internet connectivity and inadequate technological infrastructure in some regions can hinder access to and utilization of e-certificates.	- Unequal access to e-certificate services, particularly for those in rural or remote areas. - Slower adoption rates and limited benefits for certain communities. - Increased digital divide and potential for social exclusion.	A study in Kalimantan revealed that only 60% of villages have reliable internet access, limiting the feasibility of implementing e-certificates in those areas.	- Invest in expanding internet connectivity and improving technological infrastructure in underserved regions. - Develop offline solutions or alternative access points for e-certificate services. - Provide technical support and assistance to individuals with limited access to technology.
<b>Digital literacy</b>	Lack of digital literacy skills among certain segments of the population can create barriers to using e-certificates effectively.	- Difficulty in navigating online platforms and using digital tools. - Increased reliance on intermediaries, potentially leading to higher costs and risks. - Exclusion of certain groups, particularly the elderly and those with limited education, from the benefits of e-certificates.	A survey in Sumatra found that 40% of landowners over the age of 50 reported feeling uncomfortable using online platforms for land-related transactions.	- Implement comprehensive digital literacy training programs targeting different demographic groups. - Develop user-friendly interfaces and simplified procedures for e-certificate services. - Provide language support and culturally appropriate training materials.
<b>Legal and regulatory framework</b>	Ambiguities in the legal framework regarding the admissibility of e-certificates as evidence in court and the procedures for authentication and verification can create uncertainty.	- Challenges in using e-certificates in legal proceedings. - Potential for disputes and delays in resolving land-related conflicts. - Reduced legal certainty and confidence in the e-certificate system.	A court case in West Java involving a land dispute highlighted the need for clearer legal provisions on the use of e-certificates as evidence.	- Amend existing laws, such as KUHP and KUHPerdara, to explicitly recognize e-certificates as admissible evidence. - Develop specific regulations or guidelines outlining the procedures for authenticating and verifying e-certificates in legal proceedings. - Train legal professionals on the legal aspects of e-certificates and their handling as digital evidence.

Table 4 dives into the critical issue of how e-certificates are treated as evidence in Indonesian courts; Admissibility as Evidence: UU ITE generally accepts electronic documents, and the Ministerial Regulation equates e-certificates with physical ones. This suggests they should be admissible. While increasingly accepted, there's no explicit mention in KUHAP and KUHPdata (the core procedural laws). This creates a gray area. Judges might interpret things differently, leading to inconsistency. The Medan case shows it can work but relies on the judge's willingness to accept the e-certificate. Amend KUHAP and KUHPdata for clarity, and issue guidelines for judges to ensure consistent treatment of e-certificates as evidence; Authentication and Verification: The Ministerial Regulation sets security standards, but the actual process relies on digital signatures and the land agency's online system. Ensuring the e-certificate presented in court is genuine and hasn't been tampered with is crucial. The Surabaya case shows the risk of forged signatures. Clear procedures for authentication are needed, along with strong digital signature technology and training for legal professionals to spot fakes; Handling of Digital Evidence: UU ITE provides a general framework for electronic evidence, but lacks specifics for e-certificates. Many judges and lawyers may not be familiar with handling digital evidence properly. This includes maintaining a secure "chain of custody" to prevent tampering. The Jakarta case shows the need for expert help. Specific guidelines for e-certificates are needed, along with training for legal professionals on digital evidence handling and cybersecurity best practices; Cross-border Recognition: Currently, there's no specific law addressing this. If an Indonesian e-certificate is used abroad (e.g., for a property transaction or loan), will other countries recognize it? This depends on international agreements or bilateral deals, which may not exist. The Singapore example highlights this. Indonesia needs to actively pursue agreements with other countries to ensure their e-certificates are accepted abroad. Participating in international efforts to harmonize standards is also

key.

#### 4. Discussion

The transition to electronic certificates (e-certificates) in Indonesia represents a significant advancement in land administration, offering increased efficiency, transparency, and accessibility. However, this digital transformation also introduces new vulnerabilities and necessitates a heightened focus on cybersecurity. The sensitive nature of land ownership data makes it an attractive target for cyberattacks, potentially leading to data breaches, unauthorized access, and manipulation of records. As highlighted in Table 3, a cyberattack on a land registry database in Java resulted in the temporary suspension of e-certificate issuance and underscored the critical importance of robust cybersecurity measures. To effectively mitigate these risks and safeguard the integrity of e-certificates, a multi-layered approach to cybersecurity is essential. This involves a combination of technological safeguards, human-centric strategies, and collaborative initiatives to create a secure and resilient e-certificate ecosystem. Investing in a secure and reliable technological infrastructure forms the foundation of e-certificate cybersecurity. This involves implementing a range of measures to protect e-certificate data from unauthorized access, use, disclosure, disruption, modification, or destruction. Implementing strong encryption protocols is crucial to ensure the confidentiality and integrity of e-certificate data. Encryption transforms data into an unreadable format, making it inaccessible to unauthorized individuals even if they gain access to the system. Advanced encryption algorithms, such as AES-256, should be employed to protect e-certificate data both in transit and at rest. Implementing strict access controls is essential to limit access to e-certificate data to authorized individuals only. This involves implementing role-based access control (RBAC) mechanisms, where access privileges are granted based on the user's role and responsibilities.



Table 4. E-certificates as evidence in court.

Aspect	Legal basis	Current status	Challenges	Illustrative	Recommendations
<b>Admissibility as evidence</b>	- UU ITE Article 11: Electronic documents are admissible as evidence in court. - Minister of ATR/BPN Regulation No. 1 of 2021: E-certificates have the same legal force as physical certificates.	Increasingly accepted, but not explicitly stated in KUHAP and KUHPdata.	- Lack of explicit provisions in procedural laws. - Potential for varying interpretations by judges.	A judge in a land dispute case in Medan accepted an e-certificate as evidence of ownership after verifying its authenticity through the land agency's online system.	- Amend KUHAP and KUHPdata to explicitly include e-certificates as admissible evidence. - Issue judicial guidelines on the admissibility and handling of e-certificates in court.
<b>Authentication and verification</b>	- Minister of ATR/BPN Regulation No. 1 of 2021: Outlines security and storage requirements for e-certificates.	Relies on digital signatures and the land agency's online verification system.	- Ensuring the integrity and authenticity of e-certificates presented in court. - Preventing fraudulent e-certificates from being accepted as evidence.	A lawyer in Surabaya successfully challenged the validity of an e-certificate presented in court by demonstrating that the digital signature was forged.	- Establish clear procedures for authenticating and verifying e-certificates in legal proceedings. - Implement robust digital signature and encryption technologies. - Provide training to legal professionals on verifying e-certificates.
<b>Handling of digital evidence</b>	- UU ITE: Provides a general framework for electronic evidence.	Limited specific guidance on handling e-certificates as digital evidence.	- Lack of familiarity among judges and legal professionals with handling digital evidence. - Ensuring proper chain of custody and preventing tampering with e-certificates.	A court in Jakarta requested expert testimony from a technology specialist to verify the authenticity and integrity of an e-certificate presented as evidence.	- Develop specific guidelines for handling e-certificates as digital evidence in court. - Provide training to judges and legal professionals on digital evidence handling and cybersecurity best practices.
<b>Cross-border recognition</b>	- No specific legislation on cross-border recognition of e-certificates.	Unclear, potentially reliant on international agreements and bilateral arrangements.	- Recognizing and accepting e-certificates issued by other countries. - Harmonizing legal frameworks and technical standards for cross-border land transactions.	An Indonesian citizen living in Singapore faced difficulties in using their Indonesian e-certificate to secure a loan from a Singaporean bank due to uncertainties about its legal recognition.	- Explore bilateral or multilateral agreements with other countries to facilitate cross-border recognition of e-certificates. - Participate in international forums to develop harmonized standards for electronic land registration and data exchange.

Multi-factor authentication (MFA) should also be implemented to add an extra layer of security, requiring users to provide multiple forms of

identification before accessing sensitive data. Securing the network infrastructure is crucial to prevent unauthorized access and intrusion attempts. This

involves implementing firewalls, intrusion detection and prevention systems (IDPS), and other network security measures to monitor and control network traffic, identify and block malicious activity, and protect e-certificate systems from external threats. Ensuring the secure storage of e-certificate data is essential to prevent data loss or corruption. This involves utilizing secure data centers with redundant backups, implementing data loss prevention (DLP) solutions, and adhering to best practices for data storage and management. Conducting regular security audits and vulnerability assessments is crucial to identify and address potential weaknesses in the system. These assessments should be performed by independent security experts to provide an objective evaluation of the system's security posture and identify areas for improvement. While technological safeguards are essential, human factors play a critical role in cybersecurity. Enhancing cybersecurity awareness and providing comprehensive training to government officials, land administration staff, and the public is crucial to foster a culture of security and mitigate human-related risks. Educating stakeholders about phishing attacks and social engineering tactics is crucial to prevent them from falling victim to these common cyber threats. Training programs should provide examples of phishing emails, suspicious links, and social engineering techniques to help individuals recognize and avoid them. Promoting strong password practices is essential to prevent unauthorized access to e-certificate systems. Training should emphasize the importance of creating strong, unique passwords for each account, using password managers, and avoiding common password mistakes. Educating stakeholders about data protection and privacy principles is crucial to ensure responsible handling of sensitive land ownership information. Training should cover topics such as data minimization, data retention policies, and the importance of complying with data protection regulations. Establishing clear procedures for incident reporting and response is essential to enable timely and effective action in case of a cybersecurity incident. Training should provide

guidance on how to identify and report suspicious activity, escalate incidents to appropriate personnel, and follow established incident response protocols. Developing tailored training programs for different stakeholder groups is essential to ensure the relevance and effectiveness of cybersecurity education. Training for government officials may focus on policy and regulatory aspects, while training for land administration staff may emphasize practical skills in using e-certificate systems securely. Cybersecurity threats are constantly evolving, requiring a collaborative approach to stay ahead of emerging risks. Fostering collaboration and information sharing among government agencies, technology experts, and cybersecurity professionals is crucial to create a united front against cyberattacks. Establishing public-private partnerships can leverage the expertise and resources of both sectors to enhance cybersecurity. This may involve collaborating with cybersecurity companies, research institutions, and industry associations to share threat intelligence, develop best practices, and conduct joint cybersecurity exercises. Creating dedicated information sharing platforms or forums can facilitate the exchange of cybersecurity information among stakeholders. This can enable timely dissemination of threat intelligence, vulnerability alerts, and incident reports, allowing for proactive mitigation and response. Conducting joint cybersecurity initiatives, such as vulnerability assessments, penetration testing, and incident response simulations, can strengthen the collective cybersecurity posture. This can help identify and address systemic vulnerabilities, improve incident response capabilities, and enhance overall preparedness. Engaging in international cooperation and information sharing can provide access to global threat intelligence, best practices, and cybersecurity expertise. This can help Indonesia stay abreast of emerging cyber threats and adopt effective mitigation strategies. Cybersecurity is an ongoing process that requires continuous monitoring and adaptation to address the ever-evolving threat landscape. The e-certificate system should be continuously monitored

for suspicious activity, vulnerabilities should be promptly addressed, and security measures should be regularly updated to incorporate the latest technologies and best practices. Implementing SIEM solutions can provide real-time monitoring and analysis of security events, enabling early detection of suspicious activity and facilitating rapid response. SIEM systems can collect and correlate security logs from various sources, providing a comprehensive view of the system's security posture. Utilizing threat intelligence feeds can provide insights into emerging cyber threats, vulnerabilities, and attack patterns. This information can be used to proactively update security measures, patch vulnerabilities, and strengthen defenses against potential attacks. Establishing a robust vulnerability management program is crucial to identify and remediate vulnerabilities in a timely manner. This involves regular vulnerability scanning, prioritizing remediation efforts based on risk assessments, and implementing patch management processes to ensure timely updates. Developing and regularly testing an incident response plan is essential to ensure a coordinated and effective response in case of a cybersecurity incident. The plan should outline roles and responsibilities, communication protocols, and escalation procedures to minimize the impact of an incident and facilitate recovery. Staying abreast of emerging technologies and incorporating them into the e-certificate system can enhance security and resilience. This may involve exploring the use of artificial intelligence (AI), machine learning (ML), and blockchain technology to improve threat detection, automate security tasks, and enhance data integrity. By prioritizing cybersecurity and implementing a comprehensive, multi-layered approach, Indonesia can build trust and confidence in the e-certificate system, ensuring the integrity and security of land ownership data. This will contribute to the successful implementation of e-certificates and their long-term sustainability, fostering a secure and efficient land administration system for the benefit of all citizens.<sup>11-</sup>

The successful implementation of e-certificates hinges on ensuring equitable access for all citizens, regardless of their location or technological capabilities. However, as highlighted in Table 3, limited internet connectivity and inadequate technological infrastructure in some regions, particularly rural areas, pose a significant challenge. A study in Kalimantan revealed that only 60% of villages have reliable internet access, hindering the feasibility of implementing e-certificates in those areas. Investing in expanding broadband infrastructure to reach underserved regions is crucial. This may involve extending fiber optic networks, promoting the deployment of mobile broadband technologies, and supporting community-based internet initiatives. Establishing alternative access points for e-certificate services in areas with limited internet connectivity can enhance accessibility. This may involve setting up public access centers equipped with computers and internet facilities, or utilizing mobile units to provide e-certificate services in remote locations. Exploring the development of offline solutions or applications that allow limited access to e-certificate information even without internet connectivity can be beneficial. This could involve providing downloadable versions of e-certificates or developing mobile applications that can store e-certificate data offline. Ensuring the affordability of internet access and digital devices is crucial to prevent economic barriers to e-certificate adoption. This may involve providing subsidies or discounts for low-income communities, promoting the use of affordable devices, and supporting community-based technology initiatives. By addressing the digital divide and ensuring equitable access to e-certificate services, Indonesia can promote inclusivity and ensure that all citizens can benefit from the advantages of this digital transformation.<sup>15-17</sup>

Digital literacy plays a critical role in the successful adoption and utilization of e-certificates. However, as highlighted in Table 3, a significant digital literacy gap exists among certain segments of the population, particularly the elderly and those with limited

education. A survey in Sumatra found that 40% of landowners over the age of 50 reported feeling uncomfortable using online platforms for land-related transactions. Implementing digital literacy training programs tailored to the needs of different demographic groups is essential. This may involve offering basic computer skills training, providing guidance on navigating online platforms, and educating individuals about digital security protocols. Designing user-friendly interfaces and simplified procedures for e-certificate services can enhance accessibility for individuals with limited digital literacy. This may involve using clear and concise language, incorporating visual aids, and providing step-by-step instructions. Developing training materials that are culturally appropriate and available in local languages can improve understanding and engagement. This may involve incorporating local customs and traditions into training programs and utilizing culturally relevant examples. Leveraging community-based initiatives and partnerships with local organizations can enhance the reach and effectiveness of digital literacy programs. This may involve collaborating with schools, libraries, and community centers to provide training and support. By investing in digital literacy initiatives, Indonesia can empower citizens to confidently navigate the digital landscape, access e-certificate services, and fully participate in the digital economy.<sup>18-20</sup>

## 5. Conclusion

This study has explored the multifaceted implications of introducing e-certificates in Indonesia, revealing a complex interplay of opportunities and challenges. While e-certificates hold immense potential to modernize land administration, enhance legal certainty, and promote efficiency, their successful implementation requires a comprehensive approach that addresses critical challenges. Ensuring robust cybersecurity measures, bridging the digital divide, enhancing digital literacy, clarifying the legal framework, and ensuring seamless integration with existing land records are crucial for maximizing the

benefits of e-certificates. By proactively addressing these challenges, Indonesia can harness the transformative potential of e-certificates to create a more secure, efficient, and inclusive land administration system that fosters sustainable development and empowers its citizens. This study provides valuable insights for policymakers, legal professionals, and land administration officials to navigate the complexities of e-certificate implementation and shape a future where technology and law converge to promote land ownership security and societal well-being.

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